

BUSINESS PARTNER BRIEF

JANUARY 2022



Director's Message

It was wonderful to see many travelers choose LGB for their holiday travels, helping us end the year with stronger enplanement numbers. We are closely monitoring the evolving COVID-19 situation and hopeful that vaccinations and continued diligence to safety protocols will keep our recovery on track. In the months ahead, we look forward to strengthening our relationships with you, sharing details about our exciting new initiatives and elevating our travel experience. We have high hopes for 2022!

-Cynthia Guidry

Major Airfield Construction Project Kicks Off This Month

Our Taxiway L project will improve the safety of the airfield and bring the airport in line with the latest Federal Aviation Administration (FAA) standards. The project to reconstruct Taxiway L, which is the primary taxiway for all departing commercial aircraft, will commence the first week in January and is expected to last through August 2022. The existing asphalt pavement has reached the end of its useful service and will be reconstructed with concrete pavement, providing an anticipated service life of 40 years. Because construction will occur adjacent to LGB's main runway, Runway 12-30 will close nightly from 10 p.m. until 6 a.m., except Friday and Saturday evenings. Due to the closure, operations will shift to Runway 8L-26R, which runs parallel and just north of Wardlow Road. More information can be found at lgb.org/noise.



LGB Business Partner Spotlight: Long Beach Police Department

This month we'd like to introduce Sergeant Brian Nystedt from the Long Beach Police Department (LBPd). Brian joined LBPd's Airport Detail in June 2021. During his 19-year tenure with LBPd, he has worked various positions, including Patrol Officer, Field Training Officer (FTO), Drug Investigation Section Detective, METRO Ground Transportation Section Sergeant and Mental Evaluation Team (MET) Sergeant/Officer. Sergeant Nystedt holds a Master of Science in Emergency Services Administration from California State University Long Beach. Brian and his family enjoy hiking and mountain biking in their spare time.



Q: Can you tell us about Long Beach Police Department's operations at Long Beach Airport (LGB)?

A: Police operations include 24-hour/365-day coverage of all aspects of security for LGB, as well as the National Explosives Detection Canine Team Program (NEDCTP). This program pairs several LBPd officers with canine partners to provide detection services for airport operations. These teams are highly trained and can often be seen working in and around our airport terminal.

Q: How has COVID-19 affected your work?

A: Our law enforcement operations were not interrupted due to the pandemic. Every day, our team of police officers and special services officers strives to maintain a secure campus and a safe environment for all our airport partners and travelers.

Q: What do you like best about being part of the LGB community?

A: I really enjoy working with the traveling public. Flying is a unique experience and most everyone is excited to travel from our airport. LGB has a great small town feel in the middle of one of the largest urban areas in the country - and it's a fun place to work!

Q: Anything else you'd like to share with your fellow airport business partners?

A: Only being here a short time, I have yet to meet everyone so please say "hi" when you see me around the LGB campus. Security is a team effort - feel free to reach out to me if you have any questions; I will be happy to assist you!

LGB to Receive \$6 Million in Infrastructure Funding

The FAA released information about airport allocations from the recently passed Bipartisan Infrastructure Law on December 16. We were pleased to read the official announcement about LGB's initial allocation, which will be \$6.1 million. Among the projects under consideration for funding are the Phase II Terminal Area Improvement Program, which includes a consolidated baggage claim area and a new ground transportation center, as well as sustainability upgrades. This is a wonderful opportunity for us to modernize our aging facilities and make the travel experience at Long Beach Airport even more convenient, safe and sustainable.



New Outdoor Amenities

Travelers are loving the stylish new furniture in our garden area, which provides even more opportunities to soak up the sunshine before their flight departs. Paradis Lagardère, our dining concessionaire, recently debuted a coffee cart in the garden during our busiest periods. In addition to coffee, they'll experiment with a variety of choices, including alcoholic beverages. Our outdoor garden area continues to be a hit with travelers and a favorite spot to capture one of those famous Southern California sunsets!



FAA Part 139 Inspection Completed

Last month, LGB staff completed one of the most critical functions for any airport: our Part 139 inspection with the FAA. LGB has a strong reputation for excellence in this regard and this year was no different. Our Operations, Maintenance and Engineering divisions, as well as LBFD Fire Station 16, deserve kudos for their efforts in helping us keep up our outstanding reputation.

Concession Manager Recognized

We recently received a message from the President and CEO of Paradies Lagardère, the concessionaire who oversees retail and dining operations at Long Beach Airport. He shared that Kuldip Johal, Flagship General Manager - Dining Division, received a company award for "Best Check Average Increase" in the full-service bar and dining category for LGB's Boathouse on the Bay operation. This recognition reflects Kuldip's hard work to provide excellent service, even under challenging circumstances. Congratulations to Kuldip for being nationally recognized for her work here at LGB!



LGB Returns to Participate in the Daisy Parade

It's great to have a presence at community events after a temporary hiatus due to the pandemic, so last month we were delighted to participate in the 67th Annual Daisy Parade! The event was scaled back from previous years, so although we couldn't enter our LGB float, our decorated truck received applause and cheers as it rolled through various neighborhoods. Look for our float at the 34th Annual Martin Luther King, Jr. Parade on January 15 in Long Beach! More details about the MLK Parade can be found on the City's [website](#).



Federal Mask Mandate Extended to March 18

The Transportation Security Administration (TSA) has extended the face mask requirement for all transportation networks, including public transportation, through March 18, 2022. TSA's initial face mask requirement went into effect on February 1, 2021 with an initial expiration date of May 11, 2021. It was first extended through September 13, 2021, and then to January 18, 2022. All individuals are required to wear a well-fitted face covering at the Airport to minimize the spread of COVID-19 on public transportation. Exemptions to the requirement for travelers under two years old and those with certain disabilities, as well as civil penalty fines, remain in place. Face masks are only required in indoor areas of LGB, such as in the terminal, concourse, and onboard commercial aircraft. Our outdoor garden area is a great place for travelers to enjoy before their flight!



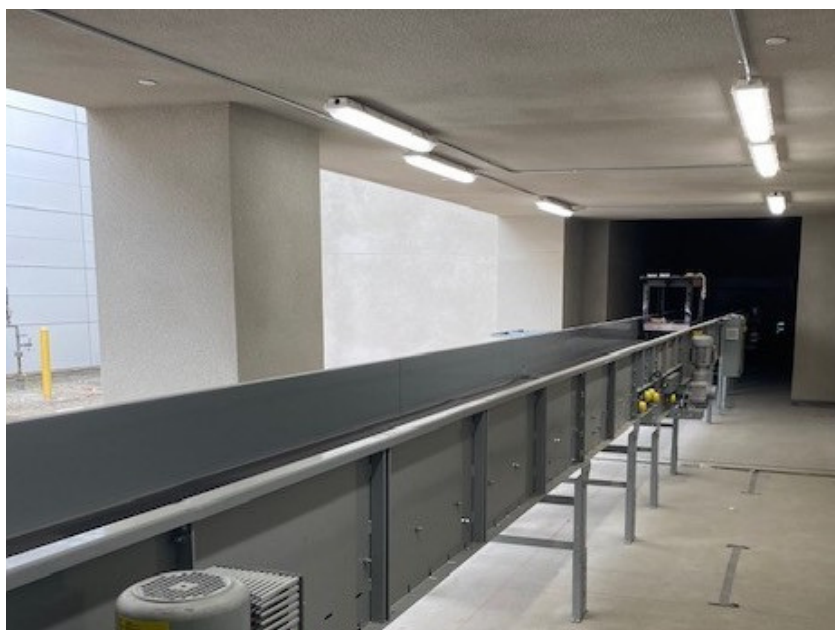
All Adults Eligible for COVID-19 Booster

The Long Beach Department of Health and Human Services is now offering COVID-19 vaccine boosters to all people 18 years and older. All adults seeking boosters must have received the Johnson & Johnson single dose vaccine at least two months ago or finished their two-dose Moderna or Pfizer vaccination series at least six months ago. For more details about COVID-19 boosters available at City-run sites, visit longbeach.gov/vaxLB or call 562.570.4636. Eligible people may also receive boosters through their healthcare provider or at the many local pharmacies administering the booster.



Phase II Construction Update

There's quite a bit of activity happening behind the construction walls for Phase II of our Terminal Area Improvement Program. Equipment testing is underway at the new Checked Baggage Inspection System (CBIS) facility. Underground utilities tie-in for our future baggage claim area remains ongoing, followed by foundation preparation next. Three new palm trees were recently installed in the south courtyard near our future Ticketing Lobby. And inside the Ticketing Lobby: painting, terrazzo floor work and installation of the baggage conveyor continues, while airline offices are under construction!



Testing of the new baggage handling system is underway



Preparing to plant the new palms



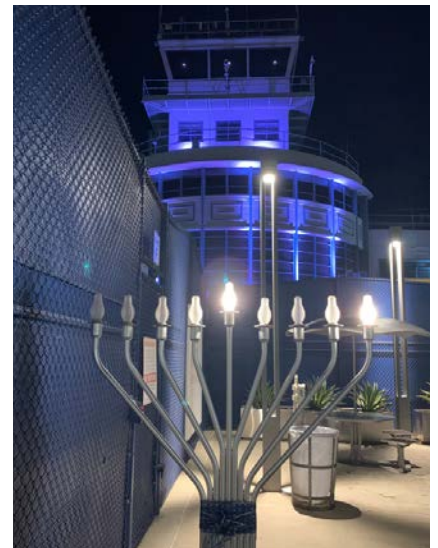
Three palm trees were recently installed in the courtyard of our new Ticketing Lobby



Check out this interior view of the new Ticketing Lobby under construction

Seen at the LGB Scene

Festive seasonal décor was on display around the LGB campus. Our terminal was illuminated with red lighting for World AIDS Day on December 1. And we are so excited about the arrival of the beautiful new palm trees adjacent to the new Ticketing Lobby. They look fantastic!





November Commercial Flight Activity Shows Improvement

Long Beach Airport (LGB) served 250,676 passengers in November 2021. Airline passenger traffic at LGB increased 364.2% in November 2021 compared with the same time in 2020 and decreased 18.3% when compared with the same pre-pandemic period in 2019. Total air cargo carried by aircraft, both inbound and outbound, increased 24.7% in November 2021 compared to the same time the previous year; 1,444 tons passed through LGB in November 2021.

	Nov 2021	Nov 2020	% Change	Nov 2019	% Change	YTD 2021	YTD 2020	% Change	YTD 2019	% Change
Passenger Traffic										
Enplanements	125,712	27,082	364.2%	153,951	-18.3%	922,957	496,694	85.8%	1,632,277	-43.5%
Deplanements	124,964	29,061	330.0%	154,608	-19.2%	920,616	500,263	84.0%	1,630,240	-43.5%
Total Passenger Traffic	250,676	56,143	346.5%	308,559	-18.8%	1,843,573	996,957	84.9%	3,262,517	-43.5%
Total Air Cargo (Tons)	1,444	1,158	24.7%	1,589	-9.1%	12,807	13,899	-7.9%	18,803	-31.9%

Pearl Harbor Remembered

After the attack on Pearl Harbor in 1941, Douglas Aircraft in Long Beach went into intensive production. This photo shows some of the 3,000 B-17s manufactured for the war effort. On December 7, 2021, 80 years after the surprise attack, we remembered all the lives that were lost.



Airport Administrative Offices Holiday Closures

Long Beach Airport administrative offices will be closed on Monday, January 17, in observance of Martin Luther King, Jr. Day. Airport operations, security and building services will continue uninterrupted.